Oilflow Returns Policy

Step 1 - Please contact Oilflow immediately at info@oilflow.co.za and 011-827-5848.
Step 2 - Please submit this form to Info@oilflow.co.za along with any photos or other evidence.

Your full name: ____________________________________________________________

The company / branch you represent, if necessary: _______________________________

Telephone number (Mobile) __________________________ (Work) ________________

In your own words, please describe why the product needs to be returned: ______________
______________________________________________________________________________
______________________________________________________________________________

Product name and invoice number: ____________________________________________

Physical address where the product can be collected from: _________________________
______________________________________________________________________________
______________________________________________________________________________

TERMS AND CONDITIONS:

Returned goods that were delivered damage, defective, or incorrect stock delivered, will be replaced without charge. This needs to be noted on the Proof of Delivery note at time of delivery.

Goods that were correct, as per the order but are no longer required, will be charged a handling and delivery fee of 20%, as long as they are returned within 30 days.

Full names: _______________________________________________________________

Sign: ________________________________