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Oilflow Returns Policy

Step 1 - Please contact Oilflow immediately at info@oilflow.co.za and 011-827-5848.

Step 2 - Please submit this form to Info@oilflow.co.za along with any photos or other evidence.

Your full name: _____

The company / branch you represent, if necessary: _____

Telephone number (Mobile) _____ (Work) _____

In your own words, please describe why the product needs to be returned: _____

Product name and invoice number: _____

Physical address where the product can be collected from: _____

TERMS AND CONDITIONS:

Returned goods that were delivered damaged, defective, or incorrect stock delivered, will be replaced without charge. This needs to be noted on the Proof of Delivery note at time of delivery.

Goods that were correct, as per the order but are no longer required, will be charged a handling and delivery fee of 20%, as long as they are returned within 30 days.

Full names: _____

Sign: _____

